

## Online Programme

English for Flight Attendants

DCU Language Services



Get ahead in your professional career and have a free pass to the sky!

### DCU Wings Programme

DCU's English course for flight attendants is ideal for those who want to learn specific aviation English vocabulary and expressions used in the English aviation system.

It is designed for students who either wish to become a flight attendant or are already flight attendants but would like to refresh or improve their communication skills in English.

#### At a glance

- Duration: 4 weeks
- Workload: 60 hour programme + homework and project work (15 hours tuition per week)
- Class size: maximum 15 students
- Mode of delivery : Online

#### Course Fees

Course fee: €540 per student  
Registration fee: €49 per student

### Course Content for Flight Attendants:

- Irish Aviation Industry
- Pre-flight planning
- Welcoming passengers
- Meals, beverages and special requests
- Weather events
- Safety briefings
- Flight and medical emergency situations
- Writing skills, Grammar and Vocabulary
- Accents & Pronunciation
- Active listening
- Role play
- Health and medical issues
- Descent, landing and layover
- Jargon
- British + American English
- Customer service tips
- Intercultural communication
- Job Interview skills
- Interview – DCU Aviation student (Business School)

### Course Fees Include

- Live classes with a combination of digital resources and directed study
- Small class sizes
- Course certificate
- Access to digital learning resources
- All courses will be taught using an online classroom platform available on any device